

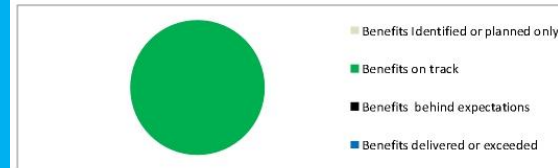
Overview

Name	CRM replacement	Description of Project
Overall Status	●	Project Description: Replacing existing CRM with new product
Current Phase	0	
Estimated End date	End December	
Customer	Amy Wright	
Sponsor	Amy	
PM	Malcolm	

Status	Commentary
Ownership ●	Sponsor involvement has been great , speaking at training courses
Schedule ●	On-Track, with no concerns
Resources ●	Starting to release resources back to owners now
Risk ●	A could of new risks included in register
Budget ●	within Tolerance
Scope ●	no concerns
Tech ●	Serveral issues arising during training which indicate the next phase release may need to be taken

Benefits

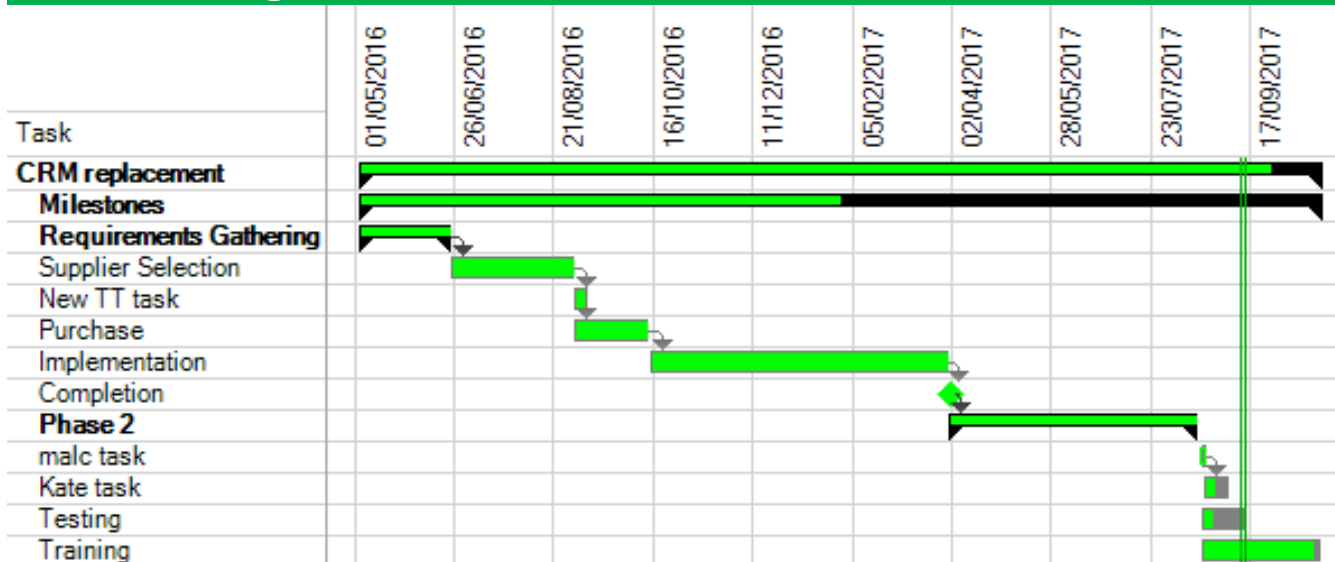
Benefit Measure	Value	Percentage
Overall Benefit Status	Exceptional	
Net Benefit Value Planned	80,000	
Net Benefit Value Delivered	75,000	
Benefit vs Disbenefit as ratio (count)	3	
Benefit vs Disbenefit as ratio (value)	2	
No. of Benefits and Disbenefits under Management	4	
Benefits Identified or planned only	0	0%
Benefits on track	4	100%
Benefits behind expectations	0	0%
Benefits delivered or exceeded	0	0%



Finances

Indicator	Budget	Projected Completion	Current
Health Rating	[okay, 1]	[recovery, 1]	[okay, 1]
Income	125,000.00	125,000.00	125,000.00
Costs	125,000.00	127,000.00	100,000.00
Contingency	0.00	0.00	0.00
Margin	0.00	-2,000.00	25,000.00
Percent Margin	0.0%	-1.6%	20.0%
Cash Position			25,000.00
Level of Debtors			0.00

Planning



Images



Timeline of features
Document: My Images File: W8timeline.jpg Version: Date: 22/09/2014



Proposed default arrangements

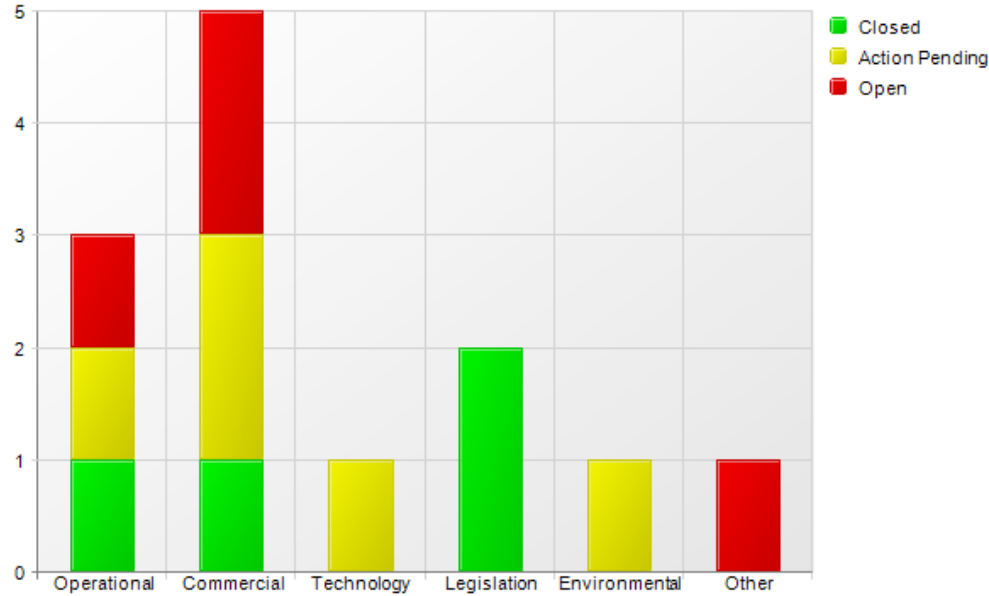
Project Poster Report - CRM replacement

Task ID	Task Name	Start	Finish	Duration	% Complete	Resources	Total Cost
1	CRM replacement	03/05/2016	27/10/2017	389d	94.6189376443418		0
2	Milestones	03/05/2016	27/10/2017	389d	50		0
7	Requirements Gathering	03/05/2016	23/06/2016	38d	100		0
14	Supplier Selection	24/06/2016	01/09/2016	50d	100	[malcolm west 50%]	2000
15	New TT task	02/09/2016	08/09/2016	5d	100	[malcolm west 100%] [Stuart 100%]	400
16	Purchase	02/09/2016	13/10/2016	30d	100		0
17	Implementation	14/10/2016	30/03/2017	120d	100		0
18	Completion	30/03/2017	30/03/2017	0d	100		0
19	Phase 2	31/03/2017	18/08/2017	101d	100		0
25	malc task	21/08/2017	21/08/2017	1d	100	[Katy 100%]	160
26	Kate task	22/08/2017	04/09/2017	10d	49	[Karl 100%] [Katy 50%]	800
27	Testing	21/08/2017	15/09/2017	20d	24	[malcolm west 100%] [Katy 100%]	4800
28	Training	21/08/2017	27/10/2017	50d	94	[malcolm west 100%] [Katy 100%]	12000

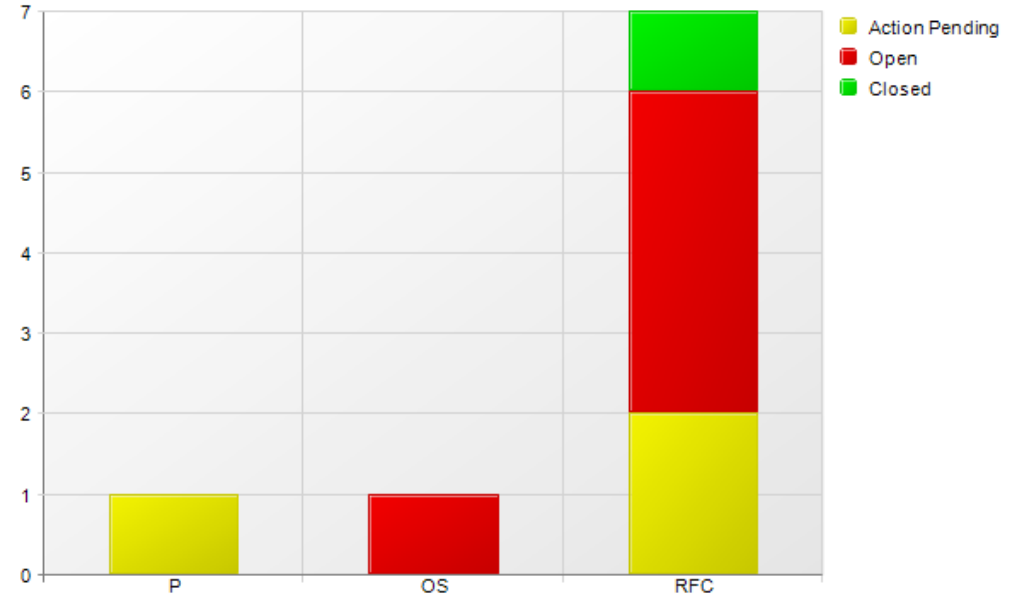
Risks

Issues

Risk Status Summary



Issue Status Summary



Project Poster Report - CRM replacement

Risk								Response						
Risk ID	Cause	Category	Comment	Status	Owner	Residual Risk Rating >	Residual Expected Value	Category	Description	Status	Owner	Actionee	Comment	Date Due
6	new risk April	Operational		Closed	Katy	10.5	0							
12	Supplier pricing locked down?	Commercial		Action Pending	malcolm west	6	0	Avoidance		Open				-
2	Hardware available on time	Commercial	some comments	Action Pending	Katy	2.25	0							
7	Supplier viability	Commercial	D&B check done	Closed	Katy	2	0							
4	Data corruption	Technology	Supplier measures required	Action Pending	Katy	1.8	4000	Avoidance	Supplier	Open	Katy	malcolm west		24/02/2017
3	Data Protection issues	Legislation	Rules checked	Closed	malcolm west	1.5	0							
1	loss of contacts during handover	Legislation		Closed	malcolm west	1.5	0							
8	Remote access	Operational	How will we give access	Open	Katy	1.5	0							
9	Energy levels	Environmental		Action Pending	[Karl]	1.05	50000							
13	Margin calculations	Commercial		Open	malcolm west	0.9	0							
5	PMO access	Operational		Action Pending	Katy	0.4	10000							
10	PMO risk	Commercial		Open	Katy	0	0							
11	a new risk	Other		Open	lizz	0	0	Avoidance		Open				-
								Avoidance		Open				-

Issue										Response						
ID	Desc	Type	Status	Priority	Severity >	Owner	Date Raised	Raised By	Comment	Category	Description	Status	Comment	Owner	Actionee	Date Due
1	Additional Date fields required by Marketing	P	Action Pending	Urgent	10	lizz	11/08/2011	lizz	Still not resolved							
5	Language of Documentation	OS	Open	Medium	7	Katy	01/10/2015 11:14:01	Katy								
2	Allowing access to partner organisations	RFC	Action Pending	Medium	4	malcolm west	22/09/2014	Katy		Acceptance	Making the arrangements for Access	Open		lizz	malcolm west	24/02/2017
3	PMO risk	RFC	Action Pending	Low	0	Katy	30/04/2015 12:07:38	malcolm west								
9	something	RFC	Open	Low	0	[Karl]	05/07/2016 15:26:47									
4	Hardware available on time	RFC	Open	Low	0	Katy	12/08/2015 11:08:24									
7	Data Protection issues	RFC	Open	Low	0	malcolm west	24/02/2016 13:17:46		We need guidance on the regulation							
6	PMO risk	RFC	Closed	Low	0	Katy	23/10/2015 11:13:32	Katy								
8		RFC	Open	Low	0		-	[Karl]								

Project Specific

General	
Project Name	CRM Replacement
Stage Name	(if applicable)
Project Manager	M West
Report Date	12th September 2017
Status Summary	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam elementum orci tempus arcu imperdiet, in tincidunt sapien scelerisque. Quisque mattis sem vitae condimentum accumsan. Cras quam tellus, dignissim porttitor congue et, euismod sed quam. Fusce rhoncus mattis eleifend. Proin imperdiet blandit dui ac iaculis. Integer eget felis ultricies, pharetra tortor eu, finibus urna. Vivamus gravida ipsum eget justo viverra, at blandit mauris feugiat.
Project Tolerance Status	Praesent eleifend egestas sodales. Sed leo nibh, commodo eu augue id, consectetur luctus mauris. Quisque velit ante, hendrerit tristique felis sed, consectetur accumsan dui. Proin posuere et lectus vitae congue. Fusce facilisis, lacus eget faucibus aliquet, nulla massa porta tortor, at sodales lacus eros id mauris.
Requests for Change	Cras ipsum ex, faucibus nec tincidunt nec, vestibulum id felis. Nullam sit amet ligula neque. Curabitur non augue ligula. Pellentesque egestas ut leo vitae facilisis. Nullam sapien dui, egestas nec sagittis blandit, auctor mattis eros
Key Issues and Risks	New risk identified around ongoing viability of supplier
Lessons Report	

Project Poster Report - CRM replacement

This Reporting Period

Work Packages

Ref no and name	status and notes

Products

Ref no and name	Status and notes

Corrective Actions undertaken	Maecenas vehicula, velit in commodo posuere, elit justo semper nisi, non rutrum arcu tellus ac odio. Sed varius placerat feugiat. Nulla tristique elementum purus, in tincidunt ante lobortis non. Donec nec ipsum tortor. Integer faucibus pulvinar magna quis dapibus. Integer eu velit auctor, aliquam orci ut, elementum eros. Nulla ultricies tortor nulla, quis ultricies ligula iaculis ac. Duis facilisis quam quis arcu ullamcorper, ac tristique erat egestas.
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Next Reporting Period

Work Packages

Ref no and name	status and notes

Products to be completed

Ref no and name	Status and notes

Corrective Actions to be undertaken	Ut ornare dui felis, sed fermentum augue imperdiet nec. Proin sed ultrices turpis. Morbi varius orci in tortor eleifend, vitae venenatis nisi dictum.
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Benefit ID	Benefit type	Benefit Measure	Benefit Description	Benefit Rating	Owner	Requirements for Benefit Delivery	Measurement	Review and Progress Notes	Benefit Delivered	Status
CRM Replacement4	Financial Disbenefit	-80000	investment required	10	Amy	Agreement by Board to investment decision and payback justification		Agrees at board 1/5/15	-15000	On Track
CRM Replacement3	Financial	40000	more savings	8	Steve	Time savings being able to be used to deliver invoicable work		All time should be able to be diverted accordingly	10000	On Track
CRM Replacement2	Financial	120000	savings	5	Steve	Reduced rework		Indications of this are good	80000	On Track
CRM Replacement1	Reputation	press	this will help	3	Jane			No adverse reports in press but also nothing positive yet		On Track